



Regenstrief Institute, Inc.

A Healthcare Laboratory and a Community of Scholars

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- Information technology holds great promise but can cause great harm
- These are NOT information technology problems
- Clinical decision support is difficult to implement
- Delivering the right information, in the right format at the right time is not easy
- The best we can hope for are good guardrails
- Errors of omission (things that should have been done) represent a larger opportunity than errors of commission (things that shouldn't have happened)